



# SOLUGENIX CORPORATION IS YOUR LONG-TERM IT SOLUTIONS PARTNER



Since our start in 1969, Solugenix Corporation has been fulfilling the IT needs of some of the most well respected global corporations in the U.S. as an IT solutions and Service Management innovator. We make this statement with confidence as we have the statistics, clients, and metrics to prove it. Just ask and we're happy to provide the data.

Solugenix brings a three tiered approach to IT services that are ideal for growing mid-market enterprises with complex needs just like yours. We can partner with your business in crucial areas including:

- **Professional Staffing Services** to help you to build a solid, innovative, and flexible IT team
- **Call Center Services** that build and grow your customer engagement and retention via scalable business process management solutions
- **Application Lifecycle Management** that ensures your enterprise applications are always accessible, flexible and responsive

Since we're IT specialists at our core, we can help growing enterprises by providing people, processes and technology that bring agility and flexibility to your enterprise.



## Professional Staffing Services

At Solugenix, our foundation is in technology focused business consulting and system integration as well as IT and application/software support. That enables us to seek out and provide IT talent with the best skills and deepest experience.

- We constantly improve our methodology, training, and infrastructure to meet the changing needs of business so that IT and business goals are always aligned.
- Our proven track record in recruiting skilled IT professionals for consulting, contract, and full-time roles is built on our broad and deep experience in ITSM and ITIL.
- Our Contract to Hire option lets you see the difference our professionals can make in your organization before making them permanent members of your team.
- A Solugenix Relationship Manager (RM) brings a deep understanding of your technology and industry needs to define the specific talent requirements profile that fits your needs.
- Our **Best Fit** recruiting methodology combines stringent technical screening with HR best practices via customized analysis and scoring of each candidate across multiple dimensions.
- Our vast internal resource pool and proprietary databases are built on our national reach, so you get the best talent in the shortest time.
- Our **Continuous Improvement** approach integrates client feedback into the recruitment process so you get only the best pre-qualified candidates with the right technical and interpersonal skills to fit your needs and company culture.
- Solugenix provides the widest range of specific specialist including ServiceNow platform experts.

### THE RIGHT STAFFING MODELS TO FIT YOUR NEEDS INCLUDING:

- Contract (short and long-term)
- Contract to Hire
- Direct Hire



## Contact Center Services

Solugenix is in the same business as you because we run service desks and call centers under our roof using our employees year round for companies like CIT Group, Johnson & Johnson, and many others.

That means we understand your workforce pain points like scheduling, training and retention to operational concerns such as metrics, customer satisfaction and beyond.

Solugenix brings deep contact center services experience in customer-focused and highly regulated industries including:

- Finance / Banking / Portfolio Management / Trading
- Healthcare (Medical Device, Pharmaceuticals)

### SOLUGENIX CENTER OF EXCELLENCE (CoE)

The Solugenix Center of Excellence (CoE) deepens our partnership with you by analyzing your current state processes and applying customized solutions that deliver specific improvements. These improvements can include everything from workforce and management training to process improvements that are sustainable and adaptable for the long haul.



## Application Lifecycle Management

Solugenix Application Lifecycle Management solutions have helped some of the largest enterprises in the US manage their mission-critical business applications. Our fixed monthly costs provide predictability as our solutions increase operational transparency, and quality throughout the lifecycle. Our application lifecycle management services include:

- Custom Application Development
- Testing
- Level 2 & Level 3 Production Support
- Middleware Administration & Management
- An SLA-based managed services framework that delivers customizable and scalable solutions to support all of the lifecycle stages of enterprise applications

To learn how Solugenix can help strengthen your business as your long-term IT solutions partner, please give us a call today at **1-866-749-7658**, or email us at **info@solugenix.com** for more information.



1-866-SGX-Solutions • [Info@Solugenix.com](mailto:Info@Solugenix.com)

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